



I do hereby certify this to be a complete, accurate, and true copy of the document which is on file or is of record in the offices of the Texas Board of Nursing.  
*Katherine A. Thomas*  
Executive Director of the Board

BEFORE THE TEXAS BOARD OF NURSING

\*\*\*\*\*

In the Matter of Registered Nurse           §     AGREED  
License Number 684148                     §  
issued to JOYCE HELEN DUVALL,           §     ORDER

On this day the Texas Board of Nursing, hereinafter referred to as the Board considered the matter of JOYCE HELEN DUVALL, Registered Nurse License Number 684148, hereinafter referred to as Respondent.

Information received by the Board produced evidence that Respondent may have violated Section 301.452(b)(10)&(13), Texas Occupations Code. Respondent waived representation by counsel, informal proceedings, notice and hearing, and agreed to the entry of this Order offered on April 10, 2010, by Katherine A. Thomas, MN, RN, Executive Director.

FINDINGS OF FACT

1. Prior to the institution of Agency proceedings, notice of the matters specified below in these Findings of Fact was served on Respondent and Respondent was given an opportunity to show compliance with all requirements of the law for retention of the license.
2. Respondent waived representation by counsel, informal proceedings, notice and hearing, and agreed to the entry of this Order.
3. Respondent is currently licensed to practice professional nursing in the State of Texas.
4. Respondent received an Associate Degree in Nursing from Excelsior College, Albany, New York, on November 9, 2001. Respondent was licensed to practice professional nursing in the State of Texas on February 12, 2002.
5. Respondent's nursing employment history includes:

|              |   |   |
|--------------|---|---|
| 12/01 - 1/03 | GN/ RN Staff Nurse<br>Medical/ Surgical | Trinity Mother Frances Hospital<br>Tyler, Texas |
|--------------|---|---|

Respondent's nursing employment history continued:

|                |                         |   |
|----------------|-------------------------|---|
| 2/03           | Staff Nurse             | Healthsouth Rehabilitation Hospital<br>Tyler, Texas   |
| 3/03 - 1/08    | Staff Nurse<br>Oncology | The University of Texas Health Center<br>Tyler, Texas |
| 2/08 - Present | Staff Nurse             | Tyler Hematology/Oncology Center<br>Tyler, Texas      |

6. At the time of the initial incident in Finding of Fact Number Seven (7), Respondent was employed as a Staff Nurse on the Oncology Unit with The University of Texas Health Center, Tyler, Texas, and had been in this position for four (4) years and nine (9) months.
7. On or about December 7, 2007 through January 9, 2008, while employed as a Staff Nurse on the Oncology Unit with The University of Texas Health Center, Tyler, Texas, Respondent, on four (4) occasions, withdrew 2 mg Ativan syringes from the Pyxis Medication Dispensing System for patients but failed to have her wastage of the excess medication witnessed, as required by the facility's policy and procedure. Respondent's conduct resulted in an incomplete medical record and violated Chapter 481 of the Texas Health and Safety Code (Controlled Substances Act).
8. On or about January 9, 2009, while employed as a Staff Nurse on the Oncology Unit with The University of Texas Health Center, Tyler, Texas, Respondent administered 25 mg Benadryl, orally, to Patient Medical Record Number 1014912 instead of intravenously, as ordered. Respondent's conduct was likely to injure the patient in that failure to administer the medication as ordered by the physician could have resulted in non-efficacious treatment.
9. In response to the incidents in Finding of Fact Number Seven (7), Respondent states that she attempted to have the wastage witnessed by the Family Nurse Practitioner (FNP), however the FNP did not respond to her requests. Respondent adds that she even approached the pharmacy staff to see if they could witness the medication but she was told that they were not allowed to do that. In response to Finding of Fact Number Eight (8), Respondent states that she misread the order due to the fact that the physician's handwriting was very small. Respondent admits that she should have clarified the order.

#### CONCLUSIONS OF LAW

1. Pursuant to Texas Occupations Code, Sections 301.451-301.555, the Board has jurisdiction over this matter.

2. Notice was served in accordance with law.
3. The evidence received is sufficient to prove violations of Section 301.452(b)(10)&(13), Texas Occupations Code, and 22 TEX. ADMIN. CODE §§217.11(1)(A),(1)(B),(1)(C),(1)(N)&(1)(P) and 217.12(1)(A),(1)(B),(4)&(10)(C).
4. The evidence received is sufficient cause pursuant to Section 301.452(b), Texas Occupations Code, to take disciplinary action against Registered Nurse License Number 648148, heretofore issued to JOYCE HELEN DUVALL, including revocation of Respondent's license to practice professional nursing in the State of Texas.

### ORDER

IT IS THEREFORE AGREED and ORDERED, subject to ratification by the Texas Board of Nursing, that RESPONDENT SHALL receive the sanction of REMEDIAL EDUCATION, and RESPONDENT SHALL comply in all respects with the Nursing Practice Act, Texas Occupations Code §§301.001 *et seq.*, the Rules and Regulations Relating to Nurse Education, Licensure and Practice, 22 TEX. ADMIN. CODE §211.1 *et seq.* and this Order.

IT IS FURTHER AGREED and ORDERED that this Order SHALL be applicable to Respondent's nurse licensure compact privileges, if any, to practice nursing in the State of Texas.

IT IS FURTHER AGREED and ORDERED that while Respondent's license is encumbered by this Order, Respondent may not work outside the State of Texas pursuant to a nurse licensure compact privilege without the written permission of the State of Texas and the Board of Nursing in the party state where Respondent wishes to work.

IT IS FURTHER AGREED that:

(1) RESPONDENT SHALL, within one (1) year of entry of this Order, successfully complete a course in Texas nursing jurisprudence and ethics. RESPONDENT SHALL obtain Board approval of the course prior to enrollment only if the course is not being offered by a pre-approved provider. Home study courses and video programs will not be approved. In order for the course to

be approved, the target audience shall include nurses. It shall be a minimum of six (6) hours in length. The course's content shall include the Nursing Practice Act, standards of practice, documentation of care, principles of nursing ethics, confidentiality, professional boundaries, and the Board's Disciplinary Sanction Policies regarding: Sexual Misconduct; Fraud, Theft and Deception; Nurses with Substance Abuse, Misuse, Substance Dependency, or other Substance Use Disorder; and Lying and Falsification. Courses focusing on malpractice issues will not be accepted. RESPONDENT SHALL CAUSE the sponsoring institution to submit a Verification of Course Completion form, provided by the Board, to the Office of the Board to verify RESPONDENT's successful completion of the course. This course shall be taken in addition to any other courses stipulated in this Order, if any, and in addition to any continuing education requirements the Board has for relicensure. *Board-approved courses may be found at the following Board website address:*

*<http://www.bon.state.tx.us/disciplinaryaction/stipscourses.html>*

(2) RESPONDENT SHALL, within one (1) year of entry of this Order, successfully complete a course in medication administration. RESPONDENT SHALL obtain Board approval of the course prior to enrollment only if the course is not being offered by a pre-approved provider. Home study courses and video programs will not be approved. In order for the course to be approved, the target audience shall include Nurses. The didactic portion of this course shall be a minimum of six (6) hours in length. The course shall contain a minimum twenty-four (24) hour clinical component which is to be provided by the same Registered Nurse who provides the didactic portion of this course. The clinical component SHALL focus on tasks of medication administration only. In order for the course to be approved, the course's content shall include: a review of proper administration procedures for all standard routes; computation of drug dosages; the five (5) rights

of medication administration; factors influencing the choice of route; and possible adverse effects resulting from improper administration. The course description shall indicate goals and objectives for the course, resources to be utilized, and the methods to be used to determine successful completion of the course. RESPONDENT SHALL successfully complete both the didactic and clinical portions of the course to satisfy this stipulation. RESPONDENT SHALL CAUSE the instructor to submit a Verification of Course Completion form, provided by the Board, to the office of the Board to verify RESPONDENT's successful completion of the course. This course shall be taken in addition to any other courses stipulated in this Order, if any, and in addition to any continuing education requirements the Board has for relicensure. *Board-approved courses may be found at the following Board website address:*  
*<http://www.bon.state.tx.us/disciplinaryaction/stipscourses.html>*

(3) RESPONDENT SHALL, within one (1) year of entry of this Order, successfully complete the course "Sharpening Critical Thinking Skills," a 3.6 contact hour online program provided by the National Council of State Boards of Nursing (NCSBN) Learning Extension. In order to receive credit for completion of this program, RESPONDENT SHALL SUBMIT the continuing education certificate of completion for this program to the Board's office, to the attention of Monitoring. This course is to be taken in addition to any continuing education requirements the Board may have for relicensure. *Information regarding this workshop may be found at the following web address: <http://ncsbn.hivelive.com/hives/a0f6f3e8a0/summary>.*

IT IS FURTHER AGREED, that upon full compliance with the terms of this Order, all encumbrances will be removed from RESPONDENT's license to practice nursing in the State of Texas and RESPONDENT shall be eligible for nurse licensure compact privileges, if any.

RESPONDENT'S CERTIFICATION

I understand that I have the right to legal counsel prior to signing this Agreed Order. I waive representation by counsel. I have reviewed this Order. I neither admit nor deny the violations alleged herein. By my signature on this Order, I agree to the Findings of Fact, Conclusions of Law, Order, and any conditions of said Order, to avoid further disciplinary action in this matter. I waive judicial review of this Order. I understand that when this Order becomes final and the terms of this Order become effective, a copy will be mailed to me. I understand that if I fail to comply with all terms and conditions of this Order, I will be subject to investigation and disciplinary sanction, including revocation of my license to practice professional nursing in the State of Texas, as a consequence of my noncompliance.

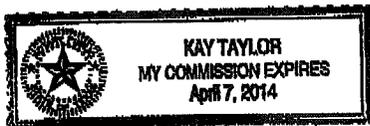
Signed this 29 day of June, 2010.

Joyce Helen Duvall  
JOYCE HELEN DUVALL, Respondent

Sworn to and subscribed before me this 29<sup>th</sup> day of June, 2010.

SEAL

Kay Taylor  
Notary Public in and for the State of 4-7-14



WHEREFORE, PREMISES CONSIDERED, the Executive Director, on behalf of the Texas Board of Nursing, does hereby ratify and adopt the Agreed Order that was signed on the 29th day of June, 2010, by JOYCE HELEN DUVALL, Registered Nurse License Number 684148, and said Order is final.

Effective this 30th day of June, 2010.



*Katherine A. Thomas*

Katherine A. Thomas, MN, RN  
Executive Director on behalf  
of said Board