



I do hereby certify this to be a complete, accurate, and true copy of the document which is on file or is of record in the offices of the Texas Board of Nursing.
Patricia P. Roman
Executive Director of the Board

BEFORE THE TEXAS BOARD OF NURSING

In the Matter of Registered Nurse License Number 733802 § AGREED
& Vocational Nurse License Number 180304 §
issued to HEATHER DAWN LORENZ § ORDER

An investigation by the Texas Board of Nursing, hereinafter referred to as the Board, produced evidence indicating that HEATHER DAWN LORENZ, Registered Nurse License Number 733802 and Vocational Nurse License Number 180304, hereinafter referred to as Respondent, may have violated Section 301.452 (b)(10)&(13), Texas Occupations Code.

An informal conference was held on July 13, 2010, at the office of the Texas Board of Nursing, in accordance with Section 301.464, Texas Occupations Code.

Respondent appeared in person. Respondent was represented by Amanda Diaz, Attorney at Law. In attendance were Bonnie Cone, MSN, RN, Executive Director's Designee; Jena Abel, Assistant General Counsel; Anthony L. Diggs, MSCJ, Director, Enforcement Division; and Erin Raesz, Investigator.

FINDINGS OF FACT

1. Prior to the institution of Agency proceedings, notice of the matters specified below in these Findings of Fact was served on Respondent and Respondent was given an opportunity to show compliance with all requirements of the law for retention of the license(s).
2. Respondent waived notice and hearing, and consented to the entry of this Order.
3. Respondent is currently licensed to practice professional and vocational nursing in the State of Texas.
4. Respondent received a Certificate in Vocational Nursing from the Army Practical Nursing Course, Fort Sam Houston, Texas, on April 13, 2001. Respondent was licensed to practice vocational nursing in the State of Texas on May 30, 2001. Respondent received an Associate

Degree in Nursing from San Antonio College, San Antonio, Texas on August 4, 2006.
 Respondent was licensed to practice professional nursing in the State of Texas on September 19, 2006.

5. Respondent's professional and vocational nursing employment history includes:

04/2001 - 01/2004	LVN	Brooke Army Medical Center San Antonio, Texas
01/2004 - 10/2004	LVN	Fort Sill Oklahoma
10/2004 - 08/2005	LVN	Nursefinders Lawton, Oklahoma
2004 - 2006	LVN	Protouch Staffing San Antonio, Texas
08/2005 - 10/2005	LVN	Nursefinders San Antonio, Texas
2005 - 2006	LVN	Vistacare Health Services San Antonio, Texas
07/2006 - 02/2008	LVN/RN	Baptist Health System San Antonio, Texas
02/2008 - 10/2008	RN	Nurse Finders San Antonio, Texas
10/2008 - 07/2009	RN	Texsan Heart Hospital San Antonio, Texas
07/2009 - 10/2009	RN	Maxim Staffing Solutions San Antonio, Texas
07/2009 - Present	RN	Favorite Healthcare Staffing, Inc. San Antonio, Texas
	RN	Methodist Stone Oak Hospital San Antonio, Texas

6. At the time of the initial incident, Respondent was employed as a Registered Nurse with Texsan Heart Hospital, San Antonio, Texas, and had been in this position for six (6) months.
7. On or about April 8, 2009, through June 10, 2009, while employed as a Registered Nurse with Texsan Heart Hospital, San Antonio, Texas, Respondent withdrew Versed and Hydrocodone from the Medication Dispensing System for patients that were not under her care and she failed to document the administration of the medication in the patient's Medication Administration Record, as follows:

Date	Patient	Order	Narc Log	MAR	Nurse's Notes	Waste
4/8/09	T09093-00022 (L.G.)	Versed 1-2mg IV q10min PRN Anxiety (5 max dose)	2mg Midazolam @ 1539	None by Respondent (Nurse Bonnie administered at 1540)	None by Respondent	None
5/18/09	T09131-00041 (WS)	Acetaminophen/Hydrocodone 500/5mg 2 tab PO q4h PRN severe pain	2 tab Hydrocodone/APAP 5/500mg @ 1653	None by Respondent (Nurse J administered @ 1653)	None by Respondent	None

Respondent's conduct above was likely to injure the patients in that subsequent care givers would rely on her documentation to further medicate the patient which could result in an overdose.

8. In response to Finding of Fact Number Seven (7), Respondent state she pulled the medications, during an emergent situation, at the request of the patient's primary nurse. All medications were administered to the patients by the primary nurses. All medications were documented as given in the patients' medical records, by the administering nurses.
9. On or about April 8, 2009, through June 10, 2009, while employed as a Registered Nurse with Texsan Heart Hospital, San Antonio, Texas, Respondent withdrew Versed, Hydrocodone, Hydromorphone, Morphine, Lorazepam, and Hydrocodone/APAP from the Medication Dispensing System but failed to document, or accurately document the administration of the medications in the patients' Medication Administration Records and/or nurse's notes, as follows:

Date	Patient	Order	Narc Log	MAR	Nurse's Notes
4/8/09	T09094-00014 (AG)	Vicodin 1-2 tabs PO q4-6h PRN pain	2 tabs Hydrocodone/APAP 5/500 @ 1409	1400 2 tabs Vicodin per NGT	1430-crushed Hydrocodone given
4/29/09	T09113-	Norco 1 Tab PO	1 tab	1 Tab @ 1145	1200-PT given

	00014 (BGG)	q4-6h PRN Pain	Hydrocodone/ APAP 10/325 @ 1204		Norco for pain PO.
5/13/09	T09124- 000045	Hydrocodone/APA P 5/500 1 PO q4-6h PRN	1 tab Hydrocodone/ APAP 5/500 @ 1104	None	None
6/10/09	T09148- 00002	Morphine 1-3mg IV q1-2h PRN	4mg Morphine @ 0955	None	1015-Medicated with 4mg Morphine for pain.
6/10/09	T09148- 00002	Morphine 1-3mg IV q1-2h PRN	2mg Morphine @ 1757	1747 -2mg Morphine	1730 Morphine 2mg IV

Respondent's conduct was likely to injure the patients in that subsequent care givers would rely on her documentation to further medicate the patients which could result in an overdose.

10. In response to Finding of Fact Number Nine (9), Respondent states that she may have charted the administration of medications in the medical records of several patients, prior to pulling the medications. Furthermore, the Respondent states that all medications were administered to the patients as ordered.

CONCLUSIONS OF LAW

1. Pursuant to Texas Occupations Code, Sections 301.451-301.555, the Board has jurisdiction over this matter.
2. Notice was served in accordance with law.
3. The evidence received is sufficient to prove violation of Section 301.452(b)(10)&(13), Texas Occupations Code, and 22 TEX. ADMIN. CODE §§217.11(1)(A)&(D) and 217.12(4).
4. The evidence received is sufficient cause pursuant to Section 301.452(b), Texas Occupations Code, to take disciplinary action against Registered Nurse License Number 733802 and Vocational Nurse License Number 180304, heretofore issued to HEATHER DAWN LORENZ, including revocation of Respondent's license(s) to practice nursing in the State of Texas.

ORDER

IT IS THEREFORE AGREED and ORDERED, subject to ratification by the Texas Board of Nursing, that RESPONDENT SHALL receive the sanction of REMEDIAL EDUCATION WITH A FINE, and RESPONDENT SHALL comply in all respects with the Nursing Practice Act, Revised Civil Statutes of Texas as amended, Texas Occupations Code, §§301.001 *et seq.*, the Rules and Regulations Relating to Nurse Education, Licensure and Practice, 22 TEX. ADMIN. CODE §211.1 *et seq.* and this Order.

IT IS FURTHER AGREED and ORDERED that this Order SHALL be applicable to Respondent's nurse licensure compact privileges, if any, to practice nursing in the State of Texas.

IT IS FURTHER AGREED and ORDERED that while Respondent's license(s) is/are encumbered by this Order, Respondent may not work outside the State of Texas pursuant to a nurse licensure compact privilege without the written permission of the Texas Board of Nursing and the Board of Nursing in the party state where Respondent wishes to work.

IT IS FURTHER AGREED that:

(1) RESPONDENT SHALL deliver the wallet-sized license(s) issued to HEATHER DAWN LORENZ to the office of the Texas Board of Nursing within ten (10) days of the date of ratification of this Order.

(2) RESPONDENT SHALL, within one (1) year of entry of this Order, successfully complete a course in Texas nursing jurisprudence and ethics. RESPONDENT SHALL obtain Board approval of the course prior to enrollment only if the course is not being offered by a pre-approved provider. Home study courses and video programs will not be approved. In order for the course to be approved, the target audience shall include nurses. It shall be a minimum of six (6) hours in

length. The course's content shall include the Nursing Practice Act, standards of practice, documentation of care, principles of nursing ethics, confidentiality, professional boundaries, and the Board's Disciplinary Sanction Policies regarding: Sexual Misconduct; Fraud, Theft and Deception; Nurses with Substance Abuse, Misuse, Substance Dependency, or other Substance Use Disorder; and Lying and Falsification. Courses focusing on malpractice issues will not be accepted. RESPONDENT SHALL CAUSE the sponsoring institution to submit a Verification of Course Completion form, provided by the Board, to the Office of the Board to verify RESPONDENT's successful completion of the course. This course shall be taken in addition to any other courses stipulated in this Order, if any, and in addition to any continuing education requirements the Board has for relicensure. *Board-approved courses may be found at the following Board website address: <http://www.bon.state.tx.us/disciplinaryaction/stipscourses.html>.*

(3) RESPONDENT SHALL, within one (1) year of entry of this Order, successfully complete a course in nursing documentation. RESPONDENT SHALL obtain Board approval of the course prior to enrollment only if the course is not being offered by a pre-approved provider. Home study courses and video programs will not be approved. The course shall be a minimum of six (6) hours in length of classroom time. In order for the course to be approved, the target audience shall include Nurses. The course shall include content on the following: nursing standards related to accurate and complete documentation; legal guidelines for recording; methods and processes of recording; methods of alternative record-keeping; and computerized documentation. RESPONDENT SHALL cause the instructor to submit a Verification of Course Completion form, provided by the Board, to the Board's office to verify RESPONDENT's successful completion of the course. This course shall be taken in addition to any other courses stipulated in this Order, if any, and

in addition to any continuing education requirements the Board has for relicensure. *Board-approved courses may be found at the following Board website address:*
<http://www.bon.state.tx.us/disciplinaryaction/stipscourses.html>

(4) RESPONDENT SHALL, within one (1) year of entry of this Order, successfully complete the course "Sharpening Critical Thinking Skills," a 3.6 contact hour online program provided by the National Council of State Boards of Nursing (NCSBN) Learning Extension. In order to receive credit for completion of this program, RESPONDENT SHALL SUBMIT the continuing education certificate of completion for this program to the Board's office, to the attention of Monitoring. This course is to be taken in addition to any continuing education requirements the Board may have for relicensure. *Information regarding this workshop may be found at the following web address:*
<http://www.learningext.com/products/generalce/critical/ctabout.asp>.

(5) RESPONDENT SHALL pay a monetary fine in the amount of five hundred dollars (\$500). RESPONDENT SHALL pay this fine within forty-five (45) days of entry of this Order. Payment is to be made directly to the Texas Board of Nursing in the form of cashier's check or U.S. money order. Partial payments will not be accepted.

IT IS FURTHER AGREED, that upon full compliance with the terms of this Order, all encumbrances will be removed from RESPONDENT'S license(s) to practice nursing in the State of Texas and RESPONDENT shall be eligible for nurse licensure compact privileges, if any.

BALANCE OF THIS PAGE INTENTIONALLY LEFT BLANK.

CONTINUED ON NEXT PAGE.

RESPONDENT'S CERTIFICATION

I understand that I have the right to legal counsel prior to signing this Agreed Order. I have reviewed this Order. I neither admit nor deny the violations alleged herein. By my signature on this Order, I agree to the Findings of Fact, Conclusions of Law, Order, and any conditions of said Order, to avoid further disciplinary action in this matter. I waive judicial review of this Order. I understand that when this Order becomes final and the terms of this Order become effective, a copy will be mailed to me. I understand that if I fail to comply with all terms and conditions of this Order, I will be subject to investigation and disciplinary sanction, including revocation of my license(s) to practice nursing in the State of Texas, as a consequence of my noncompliance.

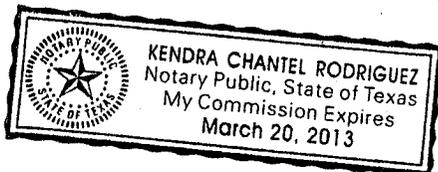
Signed this 29 day of July, 2010.

Heather Lorenz

HEATHER DAWN LORENZ, RESPONDENT

Sworn to and subscribed before me this 29 day of July, 2010.

SEAL



Kendra Rodriguez

Notary Public in and for the State of Texas

Approved as to form and substance.

Jason Partney

Amanda Diaz, Attorney for Respondent

Jason Partney

Signed this 2 day of August, 2010.

WHEREFORE, PREMISES CONSIDERED, the Texas Board of Nursing does hereby ratify and adopt the Agreed Order that was signed on the 29th day of July, 2010, by HEATHER DAWN LORENZ, Registered Nurse License Number 733802 and Vocational Nurse License Number 180304, and said Order is final.

Effective this 10th day of August, 2010.



Katherine A. Thomas

Katherine A. Thomas, MN, RN
Executive Director on behalf
of said Board