

BEFORE THE TEXAS BOARD OF NURSING

In the Matter of Registered Nurse § AGREED
License Number 640137 §
issued to JACQUELINE MICHELLE JACKSON § ORDER



I do hereby certify this to be a complete, accurate, and true copy of the document which is on file or is of record in the offices of the Texas Board of Nursing.
Katherine A. Thomas
Executive Director of the Board

On this day the Texas Board of Nursing, hereinafter referred to as the B considered the matter of JACQUELINE MICHELLE JACKSON, Registered Nurse License Number 640137, hereinafter referred to as Respondent.

Information received by the Board produced evidence that Respondent may have violated Section 301.452(b)(10)&(13), Texas Occupations Code. Respondent waived representation by counsel, informal proceedings, notice and hearing, and agreed to the entry of this Order offered on February 1, 2011, by Katherine A. Thomas, MN, RN, Executive Director.

FINDINGS OF FACT

1. Prior to the institution of Agency proceedings, notice of the matters specified below in these Findings of Fact was served on Respondent and Respondent was given an opportunity to show compliance with all requirements of the law for retention of the license(s).
2. Respondent waived representation by counsel, informal proceedings, notice and hearing, and agreed to the entry of this Order.
3. Respondent is currently licensed to practice professional nursing in the State of Texas.
4. Respondent received a Baccalaureate Degree in Nursing from Oklahoma City University, Oklahoma City, Oklahoma, on May 1, 1993. Respondent was licensed to practice professional nursing in the State of Texas on May 23, 1997.
5. Respondent's nursing employment history includes:

1993-1996

Unknown

Respondent's nursing employment history continues:

1996-1997	Staff Nurse Baptist Integra Oklahoma City, Oklahoma
1998-Present	PRN Staff Nurse Sisters of Grace Agency Houston, Texas
1997-2007	Staff Nurse St. Luke's Hospital Houston, Texas
2008-present	Unknown

6. At the time of the initial incident in Finding of Fact Number Seven (7), Respondent was employed as a Registered Nurse with Methodist Willowbrook Hospital, Houston, Texas, and had been in this position for approximately five (5) years.
7. On or about October 26, 2007, while employed with Methodist Willowbrook Hospital, Houston, Texas, Respondent failed to notify the physician that she failed to obtain a "blood culture x 2" from a Peripherally Inserted Central Catheter (PICC) for Patient Medical Record Number 024278681, in a timely manner. Respondent's failure may have exposed Patient Medical Record Number 024278681 to the risk of harm to include but not limited to: delayed medical intervention, PICC line occlusion, and unnecessary medical complications.
8. In response to Finding of Fact Number Eight (8), Respondent states that she attempted to collect blood samples for culture through the Peripherally Inserted Central Catheter (PICC) of Patient MR# 024278681, but did not succeed due to line occlusion. Respondent states that she informed the following shift of her unsuccessful attempts, and later learned that the PICC line was occluded due to a clot which required intervention. Respondent reports that there was a delay in informing a physician of the problem but that said patient suffered no ill effect as a result.
9. On or about January 15, 2008, while employed with Methodist Willowbrook Hospital, Houston, Texas, Respondent administered Fluconazole to Patient Medical Record Number 0980864168014 in excess frequency of the physician's order. The physician's order was for Fluconazole 100mg by mouth once a day. Respondent documented that she administered said medication to Patient Medical Record Number 0980864168014 at 09:00 and again at 18:00. Respondent's conduct exposed Patient Medical Record Number 0980864168014 unnecessarily to the risk of harm in that the administration of Fluconazole in excess of the physician's order could result in the patient suffering from adverse reactions.

10. In response to Finding of Fact Number Nine (9), Respondent reports that she administered Fluconazole to patient MR # 0980864168014 according to a previous order, which was twice daily. The order was later changed to a daily dosage, but had not been marked on the MAR/Kardex. The physician was not notified until the next shift, when the matter was addressed, and there was no sentinel event caused.
11. On or about January 15, 2008, while employed with Methodist Willowbrook Hospital, Houston, Texas, Respondent failed to verify if Patient Medical Record Number 0980864168014 was prescribed any antibiotics, when asked via telephone by a physician. Instead, Respondent answered "No," when in fact, said patient was already prescribed three (3) types of antibiotics. Subsequently, said physician ordered three (3) antibiotics for Patient Medical Record Number 0980864168014, resulting in total of six (6) antibiotics prescribed for Patient Medical Record Number 0980864168014. Respondent's actions may have exposed said patient to the risk of harm in that subsequent care givers would have relied on inaccurate information on which to base their plan of care.
12. In response to Finding of Fact Number Eleven (11), Respondent states that when the Physician called for information, she had just received the patient, and was in the process of getting the patient settled into the room. Respondent adds that she glanced at the patient's order without full examination and did not notice that the antibiotic order had been placed. Therefore, when asked by the physician if the order had been placed, Respondent verbally stated "No." Respondent states that the physician later noticed that the antibiotics were ordered, and the matter was discussed. There were no extra antibiotics given to the patient and no sentinel event was caused.

CONCLUSIONS OF LAW

1. Pursuant to Texas Occupations Code, Sections 301.451-301.555, the Board has jurisdiction over this matter.
2. Notice was served in accordance with law.
3. The evidence received is sufficient to prove violation of Section 301.452(b)(10)&(13), Texas Occupations Code, 22 TEX. ADMIN. CODE §217.11(1)(B), (1)(C), (1)(D)&(1)(P), and 22 TEX. ADMIN. CODE §217.12(1)(B) &(4).
4. The evidence received is sufficient cause pursuant to Section 301.452(b), Texas Occupations Code, to take disciplinary action against Registered Nurse License Number 640137, heretofore issued to JACQUELINE MICHELE JACKSON, including revocation of Respondent's license(s) to practice nursing in the State of Texas.

ORDER

IT IS THEREFORE AGREED and ORDERED that RESPONDENT SHALL receive

the sanction of REMEDIAL EDUCATION, and RESPONDENT SHALL comply in all respects with the Nursing Practice Act, Texas Occupations Code §§301.001 *et seq.*, the Rules and Regulations Relating to Nurse Education, Licensure and Practice, 22 TEX. ADMIN. CODE §211.1 *et seq.* and this Order.

IT IS FURTHER AGREED and ORDERED that this Order SHALL be applicable to Respondent's nurse licensure compact privileges, if any, to practice nursing in the State of Texas.

IT IS FURTHER AGREED and ORDERED that while Respondent's license(s) is/are encumbered by this Order, Respondent may not work outside the State of Texas pursuant to a nurse licensure compact privilege without the written permission of the State of Texas and the Board of Nursing in the party state where Respondent wishes to work.

IT IS FURTHER AGREED that:

(1) RESPONDENT SHALL, within one (1) year of entry of this Order successfully complete a course in Texas nursing jurisprudence and ethics. RESPONDENT SHALL obtain Board approval of the course prior to enrollment only if the course is not being offered by a pre-approved provider. Home study courses and video programs will not be approved. In order for the course to be approved, the target audience shall include nurses. It shall be a minimum of six (6) hours in length. The course's content shall include the Nursing Practice Act, standards of practice, documentation of care, principles of nursing ethics, confidentiality, professional boundaries, and the Board's Disciplinary Sanction Policies regarding: Sexual Misconduct; Fraud, Theft and Deception; Nurses with Substance Abuse, Misuse, Substance Dependency, or other Substance Use Disorder; and Lying and Falsification. Courses focusing on malpractice issues will not be accepted. RESPONDENT SHALL CAUSE the sponsoring institution to submit a Verification of Course

Completion form, provided by the Board, to the Office of the Board to verify RESPONDENT'S successful completion of the course. This course shall be taken in addition to any other courses stipulated in this Order, if any, and in addition to any continuing education requirements the Board has for relicensure. *Board-approved courses may be found at the following Board website address:*
<http://www.bon.state.tx.us/disciplinaryaction/stipscourses.html>.

(2) RESPONDENT SHALL, within one (1) year of entry of this Order successfully complete a course in medication administration. RESPONDENT SHALL obtain Board approval of the course prior to enrollment only if the course is not being offered by a pre-approved provider. Home study courses and video programs will not be approved. In order for the course to be approved, the target audience shall include Nurses. The didactic portion of this course shall be a minimum of six (6) hours in length. The course shall contain a minimum twenty-four (24) hour clinical component which is to be provided by the same Registered Nurse who provides the didactic portion of this course. The clinical component SHALL focus on tasks of medication administration only. In order for the course to be approved, the course's content shall include: a review of proper administration procedures for all standard routes; computation of drug dosages; the five (5) rights of medication administration; factors influencing the choice of route; and possible adverse effects resulting from improper administration. The course description shall indicate goals and objectives for the course, resources to be utilized, and the methods to be used to determine successful completion of the course. RESPONDENT SHALL successfully complete both the didactic and clinical portions of the course to satisfy this stipulation. RESPONDENT SHALL CAUSE the instructor to submit a Verification of Course Completion form, provided by the Board, to the office of the Board to verify RESPONDENT'S successful completion of the course. This course shall be

taken in addition to any other courses stipulated in this Order, if any, and in addition to any continuing education requirements the Board has for relicensure. *Board-approved courses may be found at the following Board website address:*
<http://www.bon.state.tx.us/disciplinaryaction/stipscourses.html>.

(3) RESPONDENT SHALL, within one (1) year of entry of this Order successfully complete the course "Sharpening Critical Thinking Skills," a 3.6 contact hour online program provided by the National Council of State Boards of Nursing (NCSBN) Learning Extension. In order to receive credit for completion of this program, RESPONDENT SHALL SUBMIT the continuing education certificate of completion for this program to the Board's office, to the attention of Monitoring. This course is to be taken in addition to any continuing education requirements the Board may have for relicensure. *Information regarding this workshop may be found at the following web address: <http://learningext.com/hives/a0f6f3e8a0/summary>.*

IT IS FURTHER AGREED, that upon full compliance with the terms of this Order, all encumbrances will be removed from RESPONDENT'S license(s) to practice nursing in the State of Texas and RESPONDENT shall be eligible for nurse licensure compact privileges, if any.

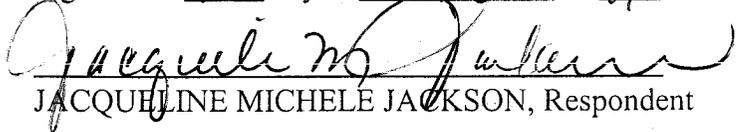
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RESPONDENT'S CERTIFICATION

I understand that I have the right to legal counsel prior to signing this Agreed Order. I waive representation by counsel. I have reviewed this Order. I neither admit nor deny the violations alleged herein. By my signature on this Order, I agree to the Findings of Fact, Conclusions of Law, Order, and any conditions of said Order, to avoid further disciplinary action in this matter. I waive judicial review of this Order. I understand that when this Order becomes final and the terms of this Order become effective, a copy will be mailed to me. I understand that if I fail to comply with all terms and conditions of this Order, I will be subject to investigation and disciplinary sanction, including revocation of my license(s) to practice nursing in the State of Texas, as a consequence of my noncompliance.

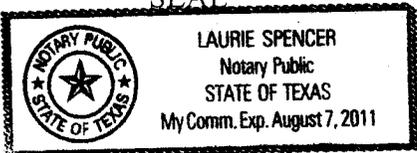
Signed this 15 day of March, 2011.


JACQUELINE MICHELE JACKSON, Respondent

Sworn to and subscribed before me this 15 day of March, 2011.



Notary Public in and for the State of Texas



WHEREFORE, PREMISES CONSIDERED, the Executive Director, on behalf of the Texas Board of Nursing, does hereby ratify and adopt the Agreed Order that was signed on the 15th day of March, 2011, by JACQUELINE MICHELE JACKSON, Registered Nurse License Number 640137, and said Order is final.



Effective this 18 day of March, 2011.

Katherine A. Thomas

Katherine A. Thomas, MN, RN
Executive Director on behalf
of said Board